

OTR SERVICE

With more than 25 years experience of dedicated service and commitment to the mining, quarrying, waste management, construction and related industries, OTR Tyres have established an integrated tyre service and operational network which is unique – providing earthmover tyre users with a comprehensive and cost effective out-sourced tyre service.

NATIONWIDE SERVICE

With fourteen strategically positioned depots, OTR have developed a comprehensive service network, which enables them to fulfil customer contracts throughout the UK.

In support of this service, OTR have invested heavily and now own the largest fleet of specialist tyre-fitting trucks in Europe. The 62 service vehicles provide a 24-hour support service, 7 days a week. Fitted with the latest tyre remote handling equipment, the vehicles have the ability to handle all tyres up to rim size 57”.



Customer enquiries and requirements are paramount and response times critical so OTR have GPRS system in service trucks to monitor location and activity of their vehicles out on the road at all times and react accordingly, keeping response times plus downtime and associated costs to a minimum. All OTR Tyre Service Engineers are fully trained and possess unique qualifications for this specialist service.



ADDITIONAL SERVICES

Repairs: OTR repair tyres to original manufacturer recommendations, ensuring the quality and safety of every tyre repair. All repairs are guaranteed for the tyre's life and for customer convenience can be carried out on-site or at one of OTR's regional centres around the UK.

New and Part Worn Tyres: OTR hold an extensive stock of both new and part worn tyres with a huge cross section of tyre types, sizes, compounds and tread depths.

OTR's Tyre Survey Engineers operate nationwide, collecting valuable tyre data to provide customers with a consistent record of their on-site tyre wear and running costs.



QUALITY OF SERVICE

OTR work to the highest standards of quality and safety in all areas of their work. The company is ISO 9001:2000 approved and has developed and implemented its own continually updated, universally accepted Safe Methods of Work Manual to ensure that standards are maintained by all staff in all departments at all times, on or off site. OTR employ a full-time Staff Operations Manager and implement an on-going staff training and assessment programme to ensure all personnel are continually assessed and safe working practices adhered to.

The on-site service is an integral part of Total Tyre Management provided for earthmover tyre users by OTR Tyres – Europe's Leading Earthmover Tyre Specialist.



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